

Diah Nasution

Senior Program Manager

dtpnst@gmail.com

617-821-4362

SUMMARY

- Unique academic background in both computer science and psychology with experience in both domains
- Proficient in agile methodologies and adept at aligning project objectives with strategic business goals
- Passionate about fostering innovation, promoting collaboration, and cultivating high-performing teams

WORK EXPERIENCE

Senior Program Manager

Feb 2023 - Present

Fidelity Investments

- Led consolidation of multiple legacy platforms which includes 3 platforms and over 60 business processes across 8 departments
- Provide program management support for Business Architecture team, a cross functional team that provides support for three product areas
- Led short-term hiring plan within the department to reduce the number of vacancies to a desirable state

Program Manager

Apr 2021 - Feb 2022

Fidelity Investments

- Delivered quarterly business review and monthly project status updates across all teams in the business unit
- Assisted team leaders in Objectives and KPIs lifecycle
- Provided project management support to Research, Design, and Events & Marketing team on Priorities Report
- Processed awards and recognitions for exemplary individuals who embody the organization's guiding principles
- Maintained the general product (PR) in ServiceNow consisting of 50 applications
- Business unit administrator for JIRA and Enterprise Agile Directory

Scrum Master

Jun 2017 - Apr 2021

Fidelity Investments

- Served as Scrum Master for 7 Cybersecurity teams including Senior Leadership, Container Security, Vulnerability Management, Secure Configuration Assessment, End-of-Life, Cybersecurity Reporting, Digital Asset Security (Agile, Scrum, JIRA, Jira Align, JQL, Confluence, Mural)
- Managed Windows 10 upgrade for 700 associates nation-wide
- Project managed various initiatives including: Hardware Security Module upgrade, application decommissioning, and server virtualization

- Led a team to develop manager's attestation portal for outbound encrypted email activities

Software Engineer

Jun 2015 - Jun 2017

Fidelity Investments

- Developed full-stack web application for internal cybersecurity business unit including Incident and Change Management Review Board (AngularJS, Java, SQL server)
- Created a Splunk health dashboard to monitor 50 applications and a Tableau scorecard on Disaster Recovery (Tableau, Splunk, Oracle)
- Supported and refactored a legacy web application which displays Cybersecurity metrics for CIO, ISO (HTML, CSS, Java, SQL, Tomcat, ETL, Python)

EDUCATION

M.L.A. Information Management Systems

Dec 2019 - May 2024

Harvard University

B.S. Computer Science

Dec 2013 - Jun 2015

Oregon State University

B.A. Psychology

Jan 2010 - Dec 2011

University of Texas at Arlington

Graduated Magna Cum Laude